

Cookie Policy

Orinoco (Pty) Ltd

(FSP Number: 51913)

Approval date	Approved By
25.12.2025	Key Individual

1. Introduction:

Scope: This Cookie Policy ("Policy") explains how the Company uses cookies and similar technologies on the Website at <https://finorinoco.com/>. This Policy should be read together with the Privacy Policy.

Attention: Company uses cookies to operate the Website, provide secure access to Services, ensure compliance with regulatory requirements, enhance User experience, and, where permitted by law, deliver personalised content. Users may manage cookie preferences through the cookie banner or Cookie Settings available on the Website. Necessary Cookies are enabled by default, as they are required for the operation and security of the Website.

2. Declaration of Consent and Competency:

By continuing to access or use the Website, you confirm that you are of legal age (18 years or older), possess full legal competency, and expressly agree and consent to the Company's Cookie Policy, Privacy Policy, and all Terms and Conditions as published on the Website.

3. Company Details

Company Name	Orinoco (Pty) Ltd
Physical Address	Workshop 17, Hyde Park Corner Office 219 & 221 2nd Floor North Tower, 6th Road Hyde Park, Johannesburg 2196
License Number	51913
Website	https://finorinoco.com/

4. Product Supplier Details

The Company acts as a financial services intermediary services, meaning it helps clients open trading accounts through an online platform, and offers customer support, but does not execute trades. The Company does not act as a market maker, product issuer, or provider of the underlying instruments and operates solely in an intermediary capacity

between the client and Octa Markets Incorporated, a company incorporated in Saint Lucia under registration number 2023-00092 (herein referred to as the "Execution Venue").

The Company does not act as the Execution Venue for client trades and does not assume the role of principal or counterparty to any client trades. The Company does not provide discretionary portfolio management, investment advice, or execute trades on behalf of clients.

Name	Octa Markets Incorporated
Physical Address	Ground Floor, Rodney Court Building Gros-Islet Saint Lucia
Business Address	Parcel 132/1, Block 2938B Road Town, VG1110 Wickham's Cay ii, Tortola British Virgin Islands
Business Registration Number	2023-00092
Email	support@octaassist.com
Website	https://www.octatrade.co/

5. What are Cookies

Cookies are small text files placed on a User's device when the Website is visited. They help the Company recognise the browser or device, remember settings, and improve the overall experience.

Cookies cannot run programs, install malware, or access data stored on a User's device. They are non-executable and serve only as identifiers and preference records.

Some Cookies are deleted automatically when the browser is closed ('Session cookies'), while others remain stored for a defined period ('Persistent cookies'). Persistent cookies allow the Company to remember preferences, such as language or login details, for future visits.

Comparable technologies, such as pixels, tags, or SDKs, may also be used and are referred to collectively as 'Cookies' in this Policy.

6. Why Company uses Cookies

The Company uses Cookies for the following purposes.

- Necessary Cookies help enable essential Website functions, such as navigating between pages, logging in securely, and protecting against fraud. Without these Cookies, Services cannot operate properly.

- Preference Cookies allow the Company to remember choices, such as language, region, or platform settings, so that the Website and Services can be tailored to User's needs.
- Analytics Cookies are used to collect information about how Users interact with the Website and Services, allowing Company to improve usability, monitor performance, and develop new features.
- Marketing Cookies track User's activity across websites to deliver more relevant advertisements and measure campaign effectiveness. These Cookies may be set by Company or by selected third-party partners.

In the context of trading, Cookies may also be used to:

- authenticate Users for secure access to trading platforms
- monitor suspicious activity and prevent misuse of accounts
- comply with regulatory requirements, including restrictions on access from certain jurisdictions
- tailor Services to User's trading preferences and optimize platform performance.

The Company uses both first-party and third-party Cookies. A full and updated list of Cookies currently in use, including their provider, duration, and category, is available in Cookie Settings on the Website.

7. Our website uses the following types of cookies:

First-party and third-party Cookies: Third-party Cookies may be set by service providers, analytics platforms, or advertising networks engaged by the Company. Such third parties are responsible for their own Cookie practices, which are subject to their respective privacy policies.

Session cookies: These are stored only temporarily during a browsing session in order to allow normal use of the system and are deleted from your device when the browser is closed.

Persistent cookies: These are read only by our website, saved on your computer for a fixed period and are not deleted when the browser is closed. Such cookies are used where we need to know who you are for repeat visits, for example, to allow us to store your preferences for the next sign-in.

Analytical cookies (Google Analytics): This website may use Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses analytical cookies placed on your computer to help the website analyze a user's use of the website. By using this website, you give your consent to Google to process data about you in the manner and for the purposes set out above. The information generated by the cookie about your use of the website (including your IP address) may be transmitted to and stored by Google on their servers. Google may use this information to evaluate your use of the website, to compile reports on website activity and to provide other services related to website activity and internet usage. Google may also transfer this information to third parties, where required to do so by law, or where such third parties process the information on behalf of Google. Google will not associate your IP address with any other data held.

8. Managing Cookies

User Rights and Choice: You have the right to decide whether to accept or reject cookies. If you do not wish to receive cookies, you may change the settings of your browser to accept only essential cookies or to have your device notify you each time a cookie is sent to it, and thereby to choose to accept it or not.

Users can control how Cookies are used.

- Consent tool. Where required by Relevant Legislation, Company displays a cookie banner or settings panel allowing Users to accept or decline non-essential Cookies.
- Browser settings. Most browsers allow blocking or deleting Cookies. Guidance is available in the browser's help section.
- Device settings. On mobile devices, advertising identifiers may be managed in system preferences.

Disabling certain Cookies may reduce functionality or prevent parts of the Website and Services from working correctly.

The Company implements appropriate technical and organizational measures to ensure that data collected through cookies is processed securely. This includes the use of encryption for data in transit, strict access controls to prevent unauthorized data retrieval, and regular monitoring for suspicious activity to ensure the integrity of user sessions and secure access to our platforms.

9. Updates to this Policy

This Policy may be updated from time to time to reflect changes in technology, applicable laws, or Company practices. Updated versions will be published on the Website with the 'Last updated' date revised accordingly.

10. Contact information

For any questions about this Cookie Policy or the use of Cookies, Users may contact Company by email: operations@finorinoco.com